

Project Report

On

Post office

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**TABLE OF CONTENT**

* **System working**
* **Post office problem**
* **Solution**
* **Study Quid (compared to another company)**
* **Project (project to present)**

**PREFACE**

This report is a part of the Information System Analysis and Design. The postal service is something that people have a lot of demand for. Because the post office will be delivery company Thai people tend to order things on a regular basis or deliver things.

**Introduction**

A post office is a public facility and a retailer that provides mail services, such as accepting letters and parcels, providing post office boxes, and selling postage stamps, packaging, and stationery. Post offices may offer additional services, which vary by country.

Before the advent of postal codes and the post office, postal systems would route items to a specific post office for receipt or delivery.

**System working**

The working system will be related to the delivery of news and items through the postal service, where the branch we interviewed is another sub-branch of the postal office. The sender will deliver the item at the sub-branch for convenience, not having to go to the city and there will be staff to deliver the item again to the main branch to prepare to distribute the product to the sender. The delivery method is the same. Employees will go to pick up items at the main branch. to come and separate the items and deliver the items to the recipient at home.

**Post office problem**

From asking the employee common problem Mainly it's about when the employee calls the recipient to deliver the item. But the recipient does not answer the call or turns off the phone altogether. make it impossible to contact the recipient So I was able to send it. and upon its maturity may have to bounce back. And when the recipient checks the status next I don't know who to contact because there is no delivery information.

**Solution**

It may be suggested to add contact information to the parcel tracking system, name and number of the employee who delivers the parcel to the recipient. to know who the sender is and what number to contact and what is to be presented the application itself for post office for easy delivery This application will have many new functions, mainly for the map around the village that needs to be delivered. There will be in-depth information. that can follow without waiting for the receiver Answer calls and give directions before drop off and more in the app itself.

**Study Quid (compared to another company**

When going to study other transport companies It can be seen that the work of the post office works more systematically than anywhere else. Because everywhere there is a post office, there is a person from above who takes care of it and improves it. The other companies will be in the part of buying franchises and managing them themselves. which directly depends on the franchise buyer and the other parts are all similar except In the postal system, the sender's contact information is not provided. Makes the recipient unable to follow the item when there is a problem

**Project (project to present)**

1. Employees

* Employee information/contact information
* Press the page, all delivery information (recipients) per day.
* Click on the name, it will go up to the recipient's address and can click to view the house map.
* Chat with recipients

2. Recipient

* Information at home + Pin the house on the map
* Press the parcel tracking page.
* Able to communicate with delivery staff
* Evaluate services for development

**Conclusion**

The post office is necessary to use the mail or parcel delivery service to make it easier to sell things online. or order online And for easy delivery, we need the customer's information to be correct at the address. and those problems will go away.